

WELL ACADEMY AP AND AUS TERMS AND CONDITIONS

- **Disclaimer**

Well Academy has taken all measures, within reason, to ensure that the content and material contained in this website is correct. However, Well Academy gives no warranty and accepts no responsibility for the integrity or the accuracy of the material. As a service to users of the website, Well Academy provides some external links. If a link to an external website is pursued, its privacy statement or other relevant information provided on that site should be consulted, as Well Academy does not accept responsibility for, or endorse the content or condition of any linked site. Well Academy is also not responsible for the collection and handling of your personal information on a linked website.
- **Copyright Notice**

This website and its contents are subject to copyright under the laws of Australia. The copyright materials in this website are owned as a whole by Well Academy. Third parties own the copyright in some materials incorporated within this website.
- **Collection of Personal Information**

Well Academy may request information from users of this website. We collect only the information required for the purpose of delivering a product or service to whom the information is collected. Information is carefully stored, and assurance is given that we do not disclose personal information to third parties except in accordance with the instructions from the information provider. User's may give Well Academy their personal information by sending Well Academy an email or providing information by completing an online form.
- **Limitation**

Except as set out herein, neither Well Academy nor any of its employees, subcontractors or representatives shall be liable for any loss, damage or expense of whatever type or kind sustained by any person due to any act, omission or error of any nature caused by Well Academy, its employees, subcontractors or representatives, or due to any inaccuracy of any nature, even if held to amount to a breach of warranty
- **Force Majeure**

Neither Party shall be responsible for any failure or delay in performance of its obligations under this Agreement due to any Force Majeure event or any other cause beyond its reasonable control, provided that Force Majeure cannot be relied on in case of failure or delay in the performance of a payment obligation.
- **Marketing**

Well Academy may store the names of clients and students for the purpose of advising them of the availability of further courses in the future.
- **Health and Safety**

The parties shall comply with all the applicable health and safety legislation and codes of practice.
- **Cancellation Policy**

If a delegate wishes to cancel their participation in a course, the following fees shall be due:

If cancelled between 7 and 30 days before start of course = No Fee will apply

If cancelled between 7 days and start of course = 10% of Full Fee will apply, however a substitute student may be provided at no additional cost.

Students may request a transfer to another course or centre at no additional cost notice of transfer is required if notice is provided no less than 7 days prior to course commencement. The course cannot be transferred past 12 months after the original booked date.

Notice of any cancellation, transfer or substitution must be made in writing to admin.au@wellacademy.com.

Well Academy reserves the right to charge an additional fee if the student is required to attend an examination re-sit. Should a student fail to arrive for a course, it will be considered a cancellation and full payment will be due. In the unlikely event that Well Academy must cancel a course, for any reason, notice will be given to the client and the course will be rescheduled at a mutually agreed date.